

**PRODUCT WARRANTIES BY CATEGORY**

**PM-16 Core Products (PM-16, IM-16, DM-8, DM-8PRO, and DM-12PRO)**

Elite Core Audio warrants this product to the original retail purchaser to be free from defects in material and workmanship for one year from date of retail purchase.

**Snakes and Cables**

Elite Core Audio warrants this product to the original retail purchaser to be free from defects in material and workmanship without time limit.

**ATA Racks and Cases, Pro Audio Accessories**

Elite Core Audio warrants this product to the original retail purchaser to be free from defects in material and workmanship for a period of one year from the date of purchase.

**Floor Boxes, Wall Plates, Rack Hardware and Installation Accessories**

Elite Core Audio warrants this product to the original retail purchaser to be free from defects in material and workmanship for a period of one year from the date of purchase.

**Microphones, Headphones, Earphones, and VRL LED Lighting Products**

Elite Core Audio warrants this product to the original retail purchaser to be free from defects in material and workmanship for a period of 90 days from the date of retail purchase.

The Elite Core Audio Warranty covers all defects in material and workmanship. The following are not covered: damage caused by accident, misuse, abuse, product modification or neglect; damage occurring during shipment; damage resulting from failure to follow instructions contained in your instruction manual; damage resulting from the performance of repairs by someone not authorized by Elite Core Audio.

In order to obtain repair or replacement under this warranty, you must obtain a Return Merchandise Authorization (RMA) from Elite Core Audio. After you have the RMA number, simply return the product (postage prepaid) to:

Elite Core Audio Warranty Service Department  
RMA# (fill in your RMA number)  
920 South D Street  
Fort Smith, AR 72901

NOTE: You must enclose proof of purchase and a clear description of the problem with the defective item. Clearly post the RMA on the outside of the box. Elite Core Audio will determine warranty status on the item, then repair or replace the product and return it to you. No repairs will be made on products that are not covered under warranty.