

Stanton WARRANTY, RETURNS & REPLACEMENTS - DJ Equipment, DJ Gear, Phono Cartridges & Needles, DJ Mixer, DJ Turntables, Headphones, CD Players

Stanton Product Warranty Information:

Thank you for choosing one of Gibson Pro Audio's brands (Stanton, KRK, or Cerwin Vega!). Your satisfaction is extremely important to us. We proudly stand behind the quality of our work and appreciate that you put your trust in us. Registering your merchandise will help us guarantee that you are kept up to date on our latest advances.

To Register Merchandise Purchased from an Authorized Gibson Pro Audio Dealer in the U.S.:

Please go to: <http://www.gibson.com> and register online.

Or you may send your warranty card to:

Gibson Customer Service

309 Plus Park Blvd.

Nashville, TN 37217

If you have any questions you may contact customer service at:

1-800-4GIBSON (1-800-444-2766)

e-mail: service@gibson.com

FOR MERCHANDISE PURCHASED FROM AN AUTHORIZED GIBSON PRO AUDIO DISTRIBUTOR OUTSIDE OF THE US, PLEASE CONTACT THE DISTRIBUTOR FROM WHOM YOU PURCHASED YOUR MERCHANDISE FOR TO REGISTER YOUR WARRANTY AND FOR HANDLING AND RESOLUTION OF ALL WARRANTY-RELATED ISSUES.

Gibson Pro Audio Warranty

If at any time your Gibson Pro Audio product (which includes Stanton, KRK, or Cerwin Vega! brands) malfunctions as a result of faulty materials or workmanship, Gibson Pro Audio or one of Gibson Pro Audio's Authorized Service Centers in the US will repair the defect(s) or replace the merchandise, as it deems appropriate at its sole discretion.

Warranty Period (from date of Purchase as listed on the Bill of Sale):

Stanton

One (1) year for all Stanton products.

KRK

Three (3) years from all studio monitors.

One (1) year all headphones, computer audio devices, including room correction devices.

Cerwin Vega!

Five (5) years for all passive speaker systems.

Three (3) years for all active speaker systems.

One (1) year for mixers. Gibson will warrant all replacement parts and repairs for ninety (90) days from the date of original shipment.

In the unlikely event that your merchandise is destroyed, lost or damaged beyond repair while in the possession of Gibson or one of Gibson Pro Audio's Authorized Service Centers for repair, Gibson will replace that merchandise with one of the same or most similar style of a value not in excess of the original purchase price of your merchandise. Any insurance covering the merchandise, including but not limited to collector's value insurance, must be carried by owner at owner's expense.

For the fastest and safest merchandise return, please use the original shipping carton and packaging materials. Gibson cannot be responsible for any damages incurred during the shipping process due to poor or inadequate packing.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. IN ORDER TO VALIDATE YOUR WARRANTY, AND AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST REGISTER YOUR WARRANTY WITHIN FIFTEEN (15) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

This warranty is subject to the following limitations:

THIS WARRANTY DOES NOT COVER

1. Any merchandise that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
2. Any merchandise whose warranty card has been altered or upon which false information has been given.
3. Any merchandise that has been damaged due to misuse, negligence, or improper operation.
4. Any merchandise that has been damaged by accident, flood, fire, lightening, or other acts of God.
5. Shipping damage of any kind.
6. Any merchandise that has been subjected to extremes of humidity or temperature.
7. Any merchandise that has been purchased from an unauthorized dealer, or upon which unauthorized repair or service has been performed.

GIBSON MAKES NO OTHER EXPRESS WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

GIBSON SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING

WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE MERCHANDISE, WHETHER IN CONTRACT OR IN TORT, EVEN IF GIBSON OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND GIBSON SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

FOR MERCHANDISE PURCHASED FROM AN AUTHORIZED GIBSON PRO AUDIO DISTRIBUTOR OUTSIDE OF THE US, PLEASE CONTACT THE DISTRIBUTOR FROM WHOM YOU PURCHASED YOUR MERCHANDISE FOR THE HANDLING AND RESOLUTION OF ALL WARRANTY ISSUES. FOR THESE PURCHASES, THE ABOVE-DESCRIBED WARRANTY IS NOT APPLICABLE.

How to Obtain Warranty Service

Warranty Service outside the United States:

To initiate a warranty repair, please contact the Authorized Gibson Pro Audio distributor from whom you purchased your merchandise, and follow the distributor's return/warranty policy.

Warranty Service for Merchandise Purchased from an Authorized Gibson Pro Audio Dealer in the U.S:

In the event of malfunction of your Gibson Pro Audio merchandise, the Dealer or Owner must call Customer Service @ 1-800-4GIBSON (1-800- 444-2766) and obtain a Return Authorization number from the customer service agent. No merchandise may be returned to Gibson without such prior Return Authorization, and the Return Authorization number must be written on the outside of the shipping package. The Customer Service agent will provide the address and additional shipping instructions. Owner must ship the merchandise, freight, and insurance pre-paid to the address provided by the customer service representative. Only Authorized Gibson Pro Audio Service Centers may perform warranty service and any service performed by unauthorized persons will void this warranty. Gibson disclaims liability for defects or damage caused by services performed by unauthorized persons or non-warranty service not performed by Gibson or an Authorized Gibson Pro Audio Service Center. When contacting Gibson, you must include a complete written description of the malfunction of the merchandise. If non-warranty work is required or recommended, a quotation will be issued and must be approved by you before any non-warranty work is commenced. You should consider quotations obtained for non-warranty work immediately and advise the Authorized Gibson Pro Audio Service Center or Gibson of your wishes. You are not required to purchase non-warranty work in order to obtain service on materials covered by this warranty. Following its inspection of merchandise upon its arrival, Gibson or the Authorized Gibson Pro Audio Service Center will advise you or your dealer of the approximate date of completion. The repaired merchandise or part will be returned to you or your dealer, freight collect insured.

No representative or other person is authorized to assume for Gibson any liability except as stated in this warranty. This warranty gives you specific rights which vary from state to state or from country to country.

For further information, write:

Customer Service Dept.,
Gibson Customer Service

309 Plus Park Blvd.
Nashville, TN 37217
Or call:
1-800-4GIBSON

Product/Warranty Registration:

Please register your product/warranty online or mail your completed product/warranty card to the address below:

- Online Registration

