



Bose® SoundLink® Mini *Bluetooth*® speaker II



FREQUENTLY ASKED QUESTIONS

What is the SoundLink® Mini *Bluetooth*® speaker II, and what are its key benefits?

The SoundLink® Mini *Bluetooth*® speaker II is a one-piece, ultra-compact, battery-powered *Bluetooth* speaker. It delivers full, deep sound that's unexpected from a mobile speaker that fits in the palm of your hand. Its ability to connect wirelessly to *Bluetooth* enabled audio devices, combined with its size, allows you to enjoy your music, videos or games almost anywhere. It's engineered with a solid aluminum chassis that contributes to the sound while providing the durability to withstand the rigors of everyday use. The included charging cradle provides a home base to keep it charged so it's ready and able to go just about anywhere with you. The SoundLink® Mini II has a built-in speakerphone, so you can enjoy the same clear sound for out-loud calls. And voice prompts talk you through *Bluetooth* pairing, so wirelessly connecting to your music is easier than ever.

What technologies are used in the SoundLink® Mini *Bluetooth*® speaker II?

The SoundLink® Mini *Bluetooth*® speaker II uses many proprietary Bose® acoustic, mechanical and electrical technologies. Most prominent are two compact transducers specifically designed with unusually high cone displacement for exceptional sound output relative to their size. In addition, dual opposing passive radiators allow the SoundLink® Mini *Bluetooth*® speaker II to deliver high-quality low-note performance from a small enclosure. With the radiators placed symmetrically opposite each other, the SoundLink® Mini *Bluetooth*® speaker II reduces unwanted and wasteful vibration, turning that energy instead into acoustic output. The unique, patented* shape of the radiator surrounds also produce performance beyond most competitive products. Together, these technologies allow the SoundLink® Mini *Bluetooth*® speaker II to produce surprisingly full and deep sound from a speaker that fits in the palm of your hand. The speaker also uses voice prompts that walk the user through *Bluetooth* pairing, so connection management of *Bluetooth* enabled devices is easier than ever.

*Patent filed in U.S. only. Outside of U.S., customer-facing communications should use the word "proprietary" rather than "patented."

Are the magnets in the SoundLink® Mini *Bluetooth*® speaker II harmful to credit cards, hard drives or other magnetic media?

The transducers in the SoundLink® Mini *Bluetooth*® speaker II generate magnetic fields that extend beyond the body of the product. You may have noticed that small metal objects (for example, paper clips) can be attracted by the SoundLink® Mini speaker II. Even at the product's surface, these magnetic fields are not strong enough to affect credit cards or hard drives. However, they may affect the weaker magnetic stripes often found on hotel key cards, parking garage tickets, mass transit tickets, etc. Please be careful to keep such items separate from the SoundLink® Mini speaker II.

Does the SoundLink® Mini *Bluetooth*® speaker II feature a speakerphone?

Yes. The SoundLink® Mini II can be used both for out-loud listening and hands-free communication.

What are the differences between the SoundLink® Color *Bluetooth*® speaker, the SoundLink® Mini *Bluetooth*® speaker II and the SoundLink® *Bluetooth*® speaker III?

The SoundLink® *Bluetooth*® speaker III is our best-performing *Bluetooth* speaker. Because it delivers sound that's full and clear at any level, it's well-suited for sharing music with others. The SoundLink® Mini II is our smallest *Bluetooth* speaker, with an elegant design and full-range sound from a speaker that fits in the palm of your hand. It also features speakerphone. The SoundLink® Color is our most affordable *Bluetooth* speaker. Simple to connect and easy to use, it also features a playful design in a selection of colors.

What are the audio connection options for the SoundLink® Mini *Bluetooth*® speaker II?

Audio can be connected through industry-standard *Bluetooth* A2DP and 3.5mm stereo audio cable.

Does the SoundLink® Mini Bluetooth® speaker II support Wi-Fi® or WiDi?

No. The SoundLink® Mini Bluetooth® speaker II's wireless connection is Bluetooth only.

What is the range of the SoundLink® Mini Bluetooth® speaker II's Bluetooth performance?

The SoundLink® Mini Bluetooth® speaker II's Bluetooth link is capable of stable operation at up to 30 feet (10 meters). Performance can be affected by obstacles such as walls or metal, interference from Wi-Fi® or other wireless devices, and device manufacturers' Bluetooth implementations.

Can the SoundLink® Mini Bluetooth® speaker II be used to provide audio for video, such as for watching a movie on a tablet?

Yes. However, the quality of the experience – specifically, synchronization between audio and video – can be influenced by the implementation of Bluetooth on the device, and the best performance will occur when wireless interference is minimized by keeping the SoundLink® Mini Bluetooth® speaker II and the device in close proximity (less than 6 feet/2 meters) with no objects between them. Use of Wi-Fi network in the area may also affect performance.

What purpose do the voice prompts on the SoundLink® Mini Bluetooth® speaker II serve?

The voice prompts serve two key purposes. First, they provide guidance during the Bluetooth pairing and connection process so the customer understands how it works. Second, they identify the connected source devices by name, simplifying usage with more than one source device.

In what languages are the voice prompts available?

The voice prompts on the SoundLink® Mini Bluetooth® speaker II are available in multiple languages, with additional languages under development. Check the Bose website for the latest list of languages. New languages can be added to your SoundLink® Mini II via software updates.

Is it possible to disable voice prompts on the SoundLink® Mini Bluetooth® speaker II?

Yes. Voice prompts can be disabled by simultaneously pressing the “+” (volume up) and “-” (volume down) buttons. We recommend leaving voice prompts enabled because of the additional functionality they provide.

How many devices can pair with the SoundLink® Mini Bluetooth® speaker II at once? What happens if I have several Bluetooth enabled devices in my house?

The SoundLink® Mini Bluetooth® speaker II keeps track of the last eight devices to have paired and connected with it, dropping the least recently used when a new one is paired.

When in Bluetooth mode, the SoundLink® Mini Bluetooth® speaker II searches for and connects to the two most recently connected active Bluetooth enabled devices. It will only receive audio from one device at a time. When the first device stops playing, the other can start.

If you wish to connect to a previously paired device other than the one(s) already connected, press the Bluetooth button. Press once to identify the currently connected devices; press again (within three seconds) to search through other recently connected devices on the pairing list. Continue pressing the Bluetooth button until you hear the device you want. If you wish to connect to a new device, press the Bluetooth button until you hear "Ready to Pair" and the Bluetooth indicator light turns blue.

Note that if voice prompts have been disabled, the Bluetooth button will behave differently; one press will make the SoundLink® Mini Bluetooth® speaker II ready to pair.

What happens when my phone is streaming music to the SoundLink® Mini Bluetooth® speaker II and a call comes in?

When a call comes in, the audio on the SoundLink® Mini Bluetooth® speaker II will pause, and the call will ring through the speaker. If you wish to answer the call through the SoundLink Mini II, simply press the multi-function button to answer the call. You can now talk into the speaker itself to conduct your phone call. Once you end your call, music playback will resume. Some details of this experience will vary depending on the implementation by the phone manufacturer.

What is the purpose of the multi-function button?

When in audio playback mode, the multi-function button allows for play (press), pause (press), track forward (double press) and track backwards (triple press). Pressing and holding the multi-function button will activate voice dialing (Siri).

When there is an incoming call, pressing the multi-function button will answer the call and pressing and holding it will reject the call. During an active call, pressing the multi-function button will end the call.

What is the purpose of the micro-B USB port on the side of the SoundLink® Mini Bluetooth® speaker II?

The SoundLink® Mini Bluetooth® speaker II uses a micro-B USB cable for charging and for possible future software updates that may be necessary. It does not receive audio through this interface.

What is the battery performance of the SoundLink® Mini Bluetooth® speaker II?

Battery performance varies with the content played and loudness at which it is played. In typical usage, the SoundLink® Mini Bluetooth® speaker battery lasts up to 10 hours.

What charging options are available for the SoundLink® Mini *Bluetooth*® speaker II?

The SoundLink® Mini *Bluetooth*® speaker II comes with a small wall charger that can be plugged into the side of the speaker or the back of the included charging cradle.

Because the SoundLink® Mini II employs a standard micro-B USB charging interface, it can receive power from nearly any USB power source. For best results, use a power source that can supply at least one amp of current, and use the included USB cable.

Please note that some power sources may charge the SoundLink® Mini II much more slowly than the included wall charger, and may not be able to keep up with the power consumed while the speaker is operating.

How long does it take to charge the SoundLink® Mini *Bluetooth*® speaker II's battery?

While not playing music, much of the SoundLink® Mini *Bluetooth*® speaker II battery's charge can be recovered in three hours when using the included charger. Charging from alternate USB power sources or when playing music may take longer.

Is the SoundLink® Mini *Bluetooth*® speaker II compatible with the Bose® SoundDock® and SoundLink® car charger or the SoundLink® Mini car charger?

No. However, the SoundLink® Mini *Bluetooth*® speaker II uses a standard micro-B USB interface for charging, so it can receive power from nearly any USB power source. For best results, use a power source that can supply at least one amp of current, and use the included USB cable.

Can I charge the SoundLink® Mini II with my previous SoundLink® Mini charging cradle?

No. The SoundLink® Mini II uses the micro-B USB charging standard, and this means it is not compatible with the original charging cradle. However, the SoundLink® Mini II comes with its own charging cradle. We also have a premium charging cradle available as a sold-separately accessory that works with both versions.

Is the SoundLink® Mini *Bluetooth*® speaker II's battery user-replaceable?

No. The battery in the SoundLink® Mini *Bluetooth*® speaker II is designed to provide many years of service without noticeable degradation in performance.

How much does the SoundLink® Mini *Bluetooth*® speaker II weigh?

The SoundLink® Mini *Bluetooth*® speaker II weighs 1.5 pounds/0.67 kilograms. For reference, this is close to the weight of most tablet computers, slightly heavier than the SoundLink® Color and about half the weight of the SoundLink® *Bluetooth*® speaker III.

What accessories are available for the SoundLink® Mini *Bluetooth*® speaker II?

The SoundLink® Mini II soft cover and travel bag are accessories that are custom-designed for use with the SoundLink® Mini *Bluetooth*® speaker II. We also offer a premium charging cradle that is compatible with both the SoundLink® Mini and the SoundLink® Mini II, and a battery case for the SoundLink® Mini II.

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