SSL Warranty Information

Pursuant to the Solid State Logic Terms and Conditions, under European consumer law the purchaser has full statutory warranty rights for two years from the date of delivery of the product. The warranty is valid only in those Member States of the European Union (EU) who have adopted the applicable EU law into their national legislation, otherwise a warranty term of one year will apply. The applicable national legislation governing the sale of consumer goods is not affected by this warranty. Warranty claims will only be accepted if the purchased product has been used for its intended purpose. Any purchased product used for an unintended purpose will not be eligible for warranty protection. For all warranty inquiries or claims please address the claim to us if the purchase was directly from us or otherwise to the dealer from which you purchased the product within a period of two months from the date on which you detected its lack of conformity with the terms of the warranty. **Please include your original proof of purchase when initiating the claim.**

Out of Warranty Repairs
In the event of a fault arising after the warranty period has expired the unit should be returned to Solid State Logic either directly or via your local dealer. You will be charged for the time spent on the repair (at Solid State Logic's current repair rate) plus the cost of parts and shipping. Note that no units can be accepted for repair without prior arrangement (see below).

All Returns

• No unit will be accepted for repair by Solid State Logic unless accompanied by a valid RMA (Return Material Authorisation) number, obtainable from Solid State Logic prior to shipping.

• All units should be shipped to Solid State Logic in suitable rigid packaging –Solid State Logic cannot be held responsible for any damage caused by shipping units in other packaging. In such cases Solid State Logic will return the unit in a suitable box, which you will be charged for.

• Do not include the power cable, manual or any other items – Solid State Logic can not guarantee to return them to you.