

Product Warranty Procedure

I have a defective product and need a replacement

At Remo, we stand behind all of our products. If you feel your product may be defective or fall under a warranty situation as a result of a manufacturing defect there are multiple service options available.

- Return to store: If you have a specific retailer you enjoy shopping through you can return the item to the store. Remo retailers are knowledgeable and experienced in handling our products and in many cases can handle the situation themselves so you're taken care of immediately.
- Contact Remo Directly: We are always here to help and get any issues resolved right away. You can contact us at support@remo.com or via our website at remo.com/support. We also have a toll free number 800-525-5134 if you would like to speak directly to someone in our Customer Service department.

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