

Planet Waves Accessories : Warranty

AMERICAN STAGE:

D'Addario & Company Inc. ("D'Addario") warrants any Planet Waves American Stage cable, purchased from an authorized Planet Waves dealer, against defects in material or workmanship when accompanied by a dated sales receipt. This warranty applies to the original owner for the life of the product, and is void if the product is sold or transferred.

This warranty shall not cover any problem that is caused by abuse or misuse of the product, damage caused in the shipping or handling of the product, malfunctions caused by other equipment, or an act of God. In addition, this warranty does not cover any injury to the user, consequential or incidental damages or costs of removal or installation of the product. Liability under this warranty is limited to replacement of the product. D'Addario does not authorize any dealer representatives to enlarge the scope of this limited warranty. This expressly made limited warranty is in lieu of other warranties expressed or implied including the warranties of merchantability and fitness.

To invoke this warranty, please return your cable to the place of purchase along with your original receipt. You may also call D'Addario directly at 631-439-3300 to speak to a customer service representative and obtain a Return Authorization Number (RMA). Please note, you will be instructed to send us the defective product, postage prepaid, along with a proof of purchase, and a brief, written description of the problem. D'Addario will contact you within 5 days of receipt of your product to discuss the results of our inspection, or we will simply mail a replacement to you within 30 days of receipt.

CUSTOM SERIES & CUSTOM SERIES W/COMPRESSION SPRINGS

D'Addario & Company Inc. ("D'Addario") warrants any Planet Waves Custom Series and Custom Series with Compression Springs cable, purchased from an authorized Planet Waves dealer, against defects in material or workmanship when accompanied by a dated sales receipt. This warranty applies to the original owner for the life of the product, and is void if the product is sold or transferred.

This warranty shall not cover any problem that is caused by abuse or misuse of the product, damage caused in the shipping or handling of the product, malfunctions caused by other equipment, or an act of God. In addition, this warranty does not cover any injury to the user, consequential or incidental damages or costs of removal or installation of the product. Liability under this warranty is limited to replacement of the product. D'Addario does not authorize any dealer representatives to enlarge the scope of this limited warranty. This expressly made limited warranty is in lieu of other warranties expressed or implied including the warranties of merchantability and fitness.

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CLASSIC SERIES CABLE:

D'Addario & Company Inc. ("D'Addario") warrants any Planet Waves Classic Series cable, purchased from an authorized Planet Waves dealer, against defects in material or workmanship when accompanied by a dated sales receipt. This warranty applies to the original owner for a period of 2 years from the date on the original sales receipt, and is void if the product is sold or transferred.

This warranty shall not cover any problem that is caused by abuse or misuse of the product, damage caused in the shipping or handling of the product, malfunctions caused by other equipment, or an act of God. In addition, this warranty does not cover any injury to the user, consequential or incidental damages or costs of removal or installation of the product. Liability under this warranty is limited to replacement of the product. D'Addario does not authorize any dealer representatives to enlarge the scope of this limited warranty. This expressly made limited warranty is in lieu of other warranties expressed or implied including the warranties of merchantability and fitness.

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