

Paul Reed Smith Warranty Information

What is the PRS Guitars Limited Lifetime Warranty?

As a builder of high quality instruments, we take great pride in our work and stand behind our products. All of our instruments feature a non-transferable limited lifetime warranty to the original owner; please review the terms of our warranty as listed below.

PRS Guitars Limited Lifetime Warranty

PRS Guitars warrants this guitar to be free from defects in materials and workmanship, subject to the limitations contained herein.

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND MAY NOT BE TRANSFERRED OR ASSIGNED TO SUBSEQUENT OWNERS. IN ORDER TO VALIDATE YOUR WARRANTY, AND AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST RETURN YOUR WARRANTY REGISTRATION WITHIN THIRTY (30) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE.

THIS WARRANTY DOES NOT COVER:

- * Any instrument on which the serial number has been removed or altered.
- * Any instrument not purchased from an authorized dealer, or upon which unauthorized repair or service work has been carried out.
- * Any instrument which has not been registered at the factory within one month of purchase, or whose warranty card has been altered or includes false or incomplete information.
- * Any instrument that has been damaged due to an accident, negligence or misuse.
- * Shipping damage of any kind.
- * Normal "wear and tear", including but not limited to any discoloration, fading or damage to the original finish, or worn frets, strings, tuners, hardware and plating.
- * Any subjective issues such as "tone".
- * Any instrument that has been subjected to extremes of humidity and temperature.
- * Any factory installed electronics and hardware after two years from the original date of purchase.
- * Gold plating.

PRS MAKES NO OTHER EXPRESS WARRANTY OF ANY KIND WHATSOEVER. ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

PRS SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGE SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OR PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF PRS OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF SUCH DAMAGES, AND PRS SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

If at any time during the warranty, this guitar malfunctions due to faulty materials and workmanship, PRS Guitars will, at its sole discretion, repair the defect without charge or replace it with a model of similar specification and value that does not exceed the original purchase price of the guitar.

To obtain warranty assistance, this guitar must be taken to an authorized PRS Guitars dealer with a copy of the sales receipt to obtain a Return Authorization prior to return to the factory.

All shipping and insurance, including any perceived "collector" value, are the sole responsibility of the original purchaser.

On arrival at the PRS factory, a determination will be made whether the defect is covered under the terms of the warranty. If the repair is covered under the terms of the warranty, it will be repaired at no cost to the original purchaser including return shipping. If the repair is not covered under warranty, an estimate of the cost of the repair to the original purchaser will be given.

This warranty applies to the United States and Canada. The terms of warranty in other countries are defined by the PRS Distributor in that country and may differ from the above terms, conditions and length.

PAUL REED SMITH GUITARS, LIMITED PARTNERSHIP ("PRS") 5-YEAR AMPLIFIER WARRANTY

For a period of five years from the original date of purchase, PRS warrants this amplifier to be free from defects in materials and workmanship, subject to the limitations contained herein.

THIS WARRANTY COVERS THE ORIGINAL RETAIL PURCHASER ONLY. THIS WARRANTY IS NOT TRANSFERABLE OR ASSIGNABLE. YOUR PROOF OF PURCHASE OR SALES RECEIPT MUST ACCOMPANY ALL REQUESTS FOR WARRANTY COVERAGE, OR YOUR COMPLETED WARRANTY CARD MUST HAVE BEEN VALIDATED BY PRS WITHIN THIRTY (30) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE.

AMPLIFIER TUBES ARE WARRANTEED FOR 90 DAYS.

AMPLIFIER SPEAKERS ARE WARRANTEED FOR ONE YEAR.

THIS WARRANTY DOES NOT COVER:

1. Any amplifier on which the serial number has been removed or altered.
2. Any amplifier not purchased from an authorized dealer, or upon which unauthorized repair or service work has been carried out.
3. Any amplifier whose warranty card has been altered or includes false or incomplete information.
4. Any amplifier that has been damaged due to an accident, negligence, or misuse, including exposure to extreme temperature or humidity, or damages incurred in shipping.
5. Normal "wear and tear", including but not limited to any discoloration, fading or damage to covering or finish, worn hardware, or any issues not related to the failure of the amplifier or any component part.
6. Component damage, including but not limited to transformers and output tubes, caused by misuse of speakers, improper speaker load, or absence of speaker load.

PRS MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED. ALL WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

PRS SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE AMPLIFIER, WHETHER IN CONTRACT OR IN TORT, EVEN IF PRS OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND PRS SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

To obtain warranty assistance, this amplifier must be taken to an authorized PRS amplifier dealer with a copy of the proof of purchase or sales receipt to obtain a Return Authorization prior to return to PRS. Shipping and insurance are the sole responsibility of the original purchaser.

Upon receipt of the amplifier, PRS shall determine, in its sole discretion, whether the defect is covered under the terms of this warranty. If the repair is covered under the terms of the warranty, the amplifier will be repaired or replaced with an amplifier of equal performance, as determined by PRS, at no cost to the original purchaser, including return shipping. If the repair is not covered under this warranty, PRS shall provide an estimate of the cost of the repair. In such case, shipping and insurance shall be billed to the original purchaser.

This warranty applies to the United States and Canada. The terms of the warranty in other countries are defined by the PRS Distributor in that country and may differ from the above terms, conditions, and length.