



*Distributor of Pro-Audio Equipment
Designers, Importers, Manufacturers of On-Stage Stands®*

On-Stage Stands Brand Product Warranty

The Music People, Inc. (TMP) is pleased to warranty all On-Stage Stands branded products that are faulty or defective due to manufacturing errors for a period of **THREE (3) YEARS**. Please contact The Music People directly with all warranty issues.

This warranty is limited and does not cover negligence, misuse, or abuse of the products, and does not cover subsequent damages, including damage to the products used in conjunction with other TMP products or non-TMP products. If an On-Stage Stands product is damaged in any way not relating to a manufacturing error, TMP is not liable and is not obligated to replace the product or send parts free of charge. If TMP deems the issue to be non-warranty related, TMP will provide parts, if available, for a charge. Products that are defective or faulty are covered under warranty and will be replaced, or parts will be provided at TMP's discretion, free of charge.

All products sent to TMP for replacement must have a Return Authorization Number. Products not having a Return Authorization Number will be returned at the sender's expense. For a Return Authorization Number and return instructions via Email: CustomerService@MusicPeopleInc.com, or by calling 800-289-8889, pressing 2 for Customer Service.

Please provide the product UPC code when contacting TMP for replacement or parts. If the UPC code is not available, please provide any of the following: Inventory number, Model number, or Invoice number.

Dealers and consumers can contact TMP directly for parts. Parts may be provided for any stand that is defective free of charge at TMP's discretion. Replacement parts for defective stands are covered under warranty for 1 year. TMP is not obligated to provide parts free of charge for any stand that is damaged due to negligence, misuse, or abuse. Parts may be purchased at cost plus shipping in these instances and they are not covered under warranty. TMP is not obligated to provide parts for a product that is not branded On-Stage Stands. Any Dealer or Consumer wanting to purchase spare parts may do so at a charge plus shipping. Any non-warranty part purchase made by a Consumer must be paid for by credit card – NO EXCEPTIONS! Any non-warranty part purchase made by a Dealer cannot go out COD terms – NO EXCEPTIONS!

This warranty is subject to change and can be modified at TMP's discretion.

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