



**Out-of-warranty service:** All shipping and repair costs are the responsibility of the customer.

**Service covered under warranty:** The customer will pay for shipping to Samson or the authorized service center. Samson will pay for shipping back to the customer. Repair costs will be paid for by Samson.

**Shipping and Service charges:**

Please include your return address.

The Return Authorization Number must be clearly displayed on the outside of the carton (in large, friendly letters).

Samson Technologies Corp., 45 Gilpin Avenue, Hauppauge, NY 11788-8816.

**STEP 3:** Send the product along with a copy of your sales receipt to:

**STEP 2:** If possible, please pack the product in its original carton.

product for service without one.

**STEP 1:** Please call one of our friendly Customer Service reps at 1-800-3SAMSON (1-800-372-6766) from 9 AM to 5 PM E.S.T. They'll be happy to issue you a Return Authorization Number — sorry, we can't accept any Hartke

If you need service for your Hartke product:

# It's the Hartke Unstoppable Warranty!

**IMPORTANT!  
HARTKE  
WARRANTY  
REGISTRATION CARD**

Place  
stamp  
here

## Hartke Warranty Registration c/o

Samson Technologies Corp.

P.O. Box 18016

Hauppauge, NY 11788-8816



# Hartke Unstoppable Warranty Registration Card

Although filling this out may seem like a major buzz kill, it'll only take a few minutes of your time.

Or you can register online at <http://warranty.samsontech.com/>

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State/Zip \_\_\_\_\_

Email \_\_\_\_\_

We value your privacy. By checking yes, \_\_\_\_\_ you are giving us permission to send you promotional offers and product information from time to time.

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

Date of purchase \_\_\_\_\_

Dealers name \_\_\_\_\_

Location \_\_\_\_\_

What was the single reason you chose Hartke?

Features  Sound Quality  Brand Reputation  Price/Value  Advertising  Recommendation of Friend  Recommendation of Salesperson

Other Comments about your Hartke equipment (we'll actually be reading this, so go for it!): \_\_\_\_\_

\_\_\_\_\_

**\*Hartke products are warranted for one (1) year.**

† Cut along dotted line † Keep this for your records

## The Fine Print:

This Warranty Registration Card must be completed and mailed to Samson Technologies Corp. or completed online at <http://warranty.samsontech.com/> within 30 days of your purchase from an authorized Hartke dealer.

Samson Technologies Corp. warrants Hartke electronics (Amps and Combo heads) and Hartke Drivers (Speakers) purchased in the USA against defects in material and workmanship for a period of 1 year from date of purchase. Hartke Bass Guitars purchased in the USA are warranted against defects in material and workmanship for a period of 1 year from date of purchase. Products will not be warranted if the serial number is removed or defaced. Any service not performed by Samson or an authorized Hartke service center will void this warranty.

Samson Technologies Corp., through the applicable authorized distributor, will repair or replace defects covered by this limited warranty with parts or products of original or improved design, at its option, for products purchased in the USA only.

Limited warranty is valid if product is repaired or serviced by Samson Technologies or Hartke authorized service facility ONLY. Product or unit must be purchased from an authorized Hartke dealer for a valid warranty.

This warranty contemplates the owner will reasonably maintain this instrument or product without alteration, negligent use, misuse, or abuse. This warranty does not cover speaker damage resulting from abuse. Normal wear and tear of this product will not be covered by this or any implied warranty

To the extent permitted by law, SAMSON SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. No Samson dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

SAMSON IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY NOT MANUFACTURED BY SAMSON. Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty applies only to products sold in the USA. For warranty information on products not purchased in the United States, contact the Hartke distributor in the country where the product was purchased.

## Complete this section and keep for your records:

Model # \_\_\_\_\_ Serial # \_\_\_\_\_

Dealer's name \_\_\_\_\_ Location \_\_\_\_\_

Date of purchase \_\_\_\_\_

### Please take a minute to fill out this questionnaire:

#### Do you play an instrument?

- Guitar  
 Bass  
 Keyboards  
 Drums  
 Other \_\_\_\_\_

#### How often do you use your Hartke system?

- 1-2 times per month  
 3-6 times per month  
 7-12 times per month  
 More than 12 times per month

#### What is your age?

- 13-18  36-45  
 19-25  45 +  
 26-35

#### If you play, what style of music do you play most often?

- Blues  Alternative  Folk  
 R&B/Funk  Rock  Country  
 Gospel  Bluegrass  Pop Rock  
 Classical  Jazz  Heavy Metal  
 Rap/Hip Hop  Reggae/Ska  Punk

#### Follow us on:

 [twitter.com/hartke](https://twitter.com/hartke)

 [facebook.com/larry.hartke](https://facebook.com/larry.hartke)

#### What publications do you read?

- Alternative Press  
 Bass Player  
 Blender  
 Electronic Musician  
 EQ  
 Guitar One  
 Guitar Player  
 Guitar World  
 Keyboard  
 Macworld  
 Mix  
 Recording  
 Remix  
 Revolver  
 Rolling Stone  
 Sound on Sound  
 Spin  
 The Source  
 Wired  
 XLR8R  
 Other \_\_\_\_\_

#### Which audio gear sites do you visit?

- Harmony Central  
 Gear Wire  
 Sonic State  
 Other \_\_\_\_\_