

Gator Warranty

Gator is proud of their products and wants you to be proud to use them. Consequently, if a problem occurs with a Gator product and the problem is caused by manufacturing defects in material and workmanship, Gator will, at its discretion, either fix or replace the Product in accordance with the warranty terms and conditions stated herein. The warranty applies only to the first purchaser of the Product.

This warranty covers only manufacturing defects and does not cover any damage caused by misuse, neglect, accidents, abrasion, exposure to extreme temperatures, solvents, acids, water, normal wear and tear or transport damage. While non-warranty maintenance or repairs on your Product can be performed by any company, Gator requires that you use only an approved Gator service center for warranty repairs. Improper or incorrectly performed maintenance or repairs, along with use of product in rental-programs, void the warranty. You are, however, responsible for all costs of getting the Product to the Gator Service Center including, but not limited to, the cost of packaging, shipping and applicable taxes. You will be required to provide proof of purchase in the form of an original receipt of purchase. Upon receipt, your product will be inspected by our Service Technician. The Service Technician will determine whether or not the problem is covered by Gator's warranty. If the warranty applies, you will be notified as to whether the Product will be repaired or replaced. Any such repair or replacement will be at Gator's expense, including any costs required to return the repaired or replacement product to you. If the Product is to be replaced and the Product is no longer available, Gator will substitute a comparable Gator product. If it is deemed that the warranty does not apply, due to the exclusions listed above, you will be contacted by Gator to determine resolution.

If damaged in transit, submit a claim to the transit company (which is insured against damaging your product) at the place of arrival. We hope you enjoy your Gator Product and the security of a limited lifetime warranty!