

Empirical Labs Warranty and Factory Service

This Empirical Labs Inc. product is covered by a limited warranty covering full parts and labor for 2 years from the purchase date. The warranty is only effective if the owner has returned his or her warranty card. See warranty card for further details.

Should problems arise, call Empirical Labs at 973 541 9447 or visit our website below, then pack the unit up well, with a note explaining the problem and return to Empirical Labs for repair. Include your name, address, phone number, and the date of purchase. Send the unit with freight prepaid to the address below and mark it Attn.: Repairs.

Empirical Labs
41 N. Beverwyck Rd.
Lake Hiawatha, NJ. 07034

We can also be reached on the Web at www.empiricallabs.com by selecting "CONTACT" and then "Techsupport" to email repair requests or information to Empirical Labs.

1) Pack the unit in original carton if possible. Otherwise, pack with bubble pack and /or foam in a thick corrugated box. Shipping people are absolutely brutal to large packages and you must take every precaution against constant dropping, throwing, and crushing. We are not liable for products damaged during shipping.