

Casio Support:Musical Devices

Warranties

CASIO Musical Instrument Limited Warranty

THIS WARRANTY CARD IS VALID ONLY FOR SERVICE IN THE COUNTRY OF PURCHASE.

This product, except the case and battery, is warranted by CASIO and its distributors to the original purchaser to be free from defects in material and workmanship under normal use for a period of one year from the date of purchase. During the warranty period, and upon proof of purchase, the product will be repaired using CASIO reconditioned/replacement parts or the product will be replaced with the same or a similar reconditioned/replacement model at CASIO's discretion. To obtain warranty service, please take or send the product, postage paid, with a copy of your sales receipt or other proof of purchase that shows the date of purchase, to a Service location listed in the "CASIO is here to HELP you" page. There will be no parts or labor charge to you. Due to the possibility of damage or loss during shipping, it is recommended when sending the product for service that you package the product securely and send it insured, return receipt requested. The customer shall NOT have any claim under this warranty for repair or adjustment expenses if:

- (1) The problem is caused by improper, rough or careless treatment.
- (2) The problem is caused by a fire or other natural calamity.
- (3) The problem is caused by improper repair or adjustment made by anyone other than a CASIO service center.
- (4) The problem is caused by battery leakage, bending of the unit, broken display or key.
- (5) The case or battery is damaged or worn.
- (6) Maintenance requested consists of repair or replacement of options, accessories, software, or consumables. (AC adaptor, cable, battery, etc.)
- (7) The proof of purchase is not presented when requesting service.
- (8) The warranty period has expired.

NEITHER THIS WARRANTY NOR ANY OTHER WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED STATUTORY OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, SHALL EXTEND BEYOND THE WARRANTY PERIOD. NO RESPONSIBILITY IS ASSUMED FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM INACCURACY OR MATHEMATICAL INACCURACY OF THE PRODUCT OR LOSS OF STORED DATA. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR THE EXCLUSION OR LIMITATION BY A PARTY OF LIABILITY FOR

DEATH OR PERSONAL INJURY CAUSED BY THAT PARTY'S NEGLIGENCE, SO THE ABOVE LIMITATIONS OR EXCLUSIONS SHALL NOT IN SUCH CASES APPLY. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, JURISDICTION TO JURISDICTION, OR COUNTRY TO COUNTRY. NOTHING IN THIS WARRANTY AFFECTS YOUR STATUTORY RIGHTS.

If you have any problems with this product, please contact one of the following .

U.S./CANADA

Other Countries