

## **Fernandes Lifetime Warranty**

### **Terms & information**

To validate the limited Lifetime Warranty, the Warranty Registration Card must be filled out and sent to Fernandes Guitars within ten days of purchase.

Fernandes instruments are warranted against defects in materials and workmanship for the limited lifetime of the instrument. While under warranty, all replacement parts and labor will be provided without charge.

This warranty applies to the original purchaser only and is non-transferable (guitars purchased as used are not under warranty).

Should your instrument require service you must contact the Fernandes dealer you purchased the instrument from. The Fernandes dealer will determine if the instrument can be repaired at their location or if it needs to be returned to Fernandes. The dealer must contact Fernandes for a Return Authorization Number. Next, securely pack your instrument along with a copy of the original sales receipt and write the Return Authorization Number on the outside of the shipping carton. All transportation charges are responsibility of the purchaser.

This warranty does not cover damage caused by misuse, accident, neglect or normal wear and tear. Also, excluded from coverage is damage to battery box or instrument's wood or finish due to the natural properties of wood with climatic changes. Determination of all such damage shall be by Fernandes Guitars.

Fernandes Guitars reserves the right to replace or repair defective instruments. In the event a duplicate part or instrument is not available, Fernandes Guitars will replace the part or instrument with one of equal or greater value. Fernandes Guitars is not responsible for any incidental or consequential damages resulting from any defect or failure of the instrument other than the repair or replacement under the terms of this warranty. This warranty gives the purchaser legal rights, which vary from state to state, and is in lieu of any and all other warranties or agreements either expressed or implied, except as may otherwise be required by law.