

Warranty Service and Repair

If you are in need of repair or assistance, Please contact our service facility to start the process!
Please have your serial number and a copy of your sales receipt and email or call:

Global Audio Service

2019 Granart Rd.
Sugar Grove, IL. 60554
Office 630-556-4414 <tel:630-556-4414>
Fax 630-556-4415 <tel:630-556-4415>
Contact: Robert Perales
robert.globalaudioservice@gmail.com <robert.globalaudioservice@gmail.com>

The fine print: Jet City Amplification products are guaranteed to be free of defects for 1-year from the date of purchase. Limited warranty is valid for all products sold in the US & CANADA only. Outside the US please contact your local Distributor. International laws related to warranty are country specific. Warranty is extended to original owner and is non-transferrable. Tubes and Speakers are covered by a limited 30-day warranty. Please check your tubes before you call for service! They are similar to light bulbs and will wear out from time to time and require replacement. They are also sensitive to movement, shipping, etc. Many of the 'service inquiries' and 'technical problems' reported are tube related. Replacement tubes are affordable and it's easy to do!

Out of Warranty Service and Repair

If you are out of warranty and in need of repair, assistance, or replacement parts, please contact one of our regional service facilities.
Please have your serial number and a copy of your sales receipt and email or call:

WEST

Advanced Musical Electronics
8665 Venice Boulevard
Los Angeles, CA 90034
Phone: (310) 559-3157
Email: advancedmusical@ca.rr.com

EAST

DBM Pro Audio / Music Services
320 West 37th Street - Suite 501
New York, NY 10018
Phone: 866-629-0326 Toll Free
Fax: 212-629-7889
Contact: John Frondelli
Service Email - dbminfo@dbmproaudio.com
Parts Email - parts@dbmproaudio.com

MID-WEST

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Technical Support

If you have a question about your amplifier or are in need of technical support.
You can email our tech support crew at support@jetcityamplification.com.

Sales Questions? Can't Find a Dealer? Need a Human Being To Talk To?

To find a local dealer try our dealer locator <http://www.jetcityamplification.com/dealers/>
Want to talk about sales related stuff, can't find a dealer, or need a human being to talk to about Jet City in the USA or Canada: joe@starin.biz / +1-847-548-2129

Have to talk to Jet City Amplification direct? Need to talk to one of the owners: dan@jetcityamplification.com / +1-206-734-1600 Cell

International Customers

International Inquiries? Email or call dan@jetcityamplification.com / cell: +1-206-734-1600