

WARRANTY

T-REX WARRANTY CONDITIONS

T-Rex offers a 2-year warranty on all our products. In the unlikely event of a malfunction, please contact our technical support at service@t-rex-effects.com before sending us the product for repair. When the product has been sent to us at sender's cost, we will repair or replace your product and send it back to you - free of charge and usually within 3 weeks. The product needs to be accompanied by a copy of your sales receipt, serial number, return address, phone number, e-mail address and a brief explanation of the problem. Please note that we cannot replace a product until we have received it here in Denmark.

- Please note that the T-Rex repair department does not perform modifications or upgrades.

WARRANTY IS LOST IF:

- The product is more than 2 year old from purchase date
- The product has been modified in any way
- Anyone besides authorized T-Rex service centers has repaired or tried to repair the product
- You do not have a receipt
- You do not have the serial number of the product
- You have given the pedal wrong power and the pedal has been burned.

WARRANTY IS NOT LOST IF:

- You do not lose the warranty if you have opened the product to have a look at the inside. We can see if a product has been opened, which is ok. But you are not allowed to modify or repair the pedal if you want it to be covered by warranty.

PRO-REP

If your product is not covered by warranty and you still want it fixed (Maybe it has been modified, maybe it is too old) we recommend that you contact the Danish certified T-Rex Service Center Pro Rep:

Tel.: +45 75 85 85 13 • Fax.: +45 75 85 85 13
Web.: www.pro-rep.dk • E-Mail: pm@pro-rep.dk