



Bose® SoundLink® Color Bluetooth® speaker

FREQUENTLY ASKED QUESTIONS

What is the SoundLink® Color Bluetooth® speaker, and what are its key benefits?

The SoundLink® Color Bluetooth speaker is a portable battery-powered Bluetooth speaker. It connects wirelessly to your smartphone, tablet or other device, and enables you to experience your mobile music out loud with an affordable Bluetooth speaker from Bose. The SoundLink® Color features voice prompts that make Bluetooth pairing and connection easy and are available in several languages. Its playful design is available in a selection of colors, and its durable plastic and elastomer housing is rigorously constructed and tested to support an active, worry-free mobile lifestyle.

What technologies are used in the SoundLink® Color Bluetooth speaker?

The SoundLink® Color Bluetooth speaker uses dual opposing passive radiators that allow it to deliver high-quality, low-note performance from a small enclosure. With the radiators placed symmetrically opposite each other, the SoundLink® Color Bluetooth speaker reduces wasteful vibration by turning it into acoustic output. The unique shape of the radiator surrounds enables clear, full-range performance. The speaker also employs voice prompts to provide helpful voice guidance that makes Bluetooth connection management easier than ever. Together, these technologies enable the SoundLink® Color to deliver an exceptional music experience with remarkable simplicity.

What are the differences between the SoundLink® Color *Bluetooth*® speaker, the SoundLink® Mini *Bluetooth* speaker, and the SoundLink® *Bluetooth* speaker III?

The SoundLink® *Bluetooth* speaker III is our best-performing *Bluetooth* speaker, well-suited for sharing music with others. The SoundLink® Mini is our smallest *Bluetooth* speaker, with an elegant design and full-range sound from a speaker that fits in the palm of your hand. The SoundLink® Color is our most affordable *Bluetooth* speaker. Simple to connect and easy to use, it also features a playful design in a selection of colors.

What are the audio connection options for the SoundLink® Color *Bluetooth* speaker?

The audio connection options for the SoundLink® Color *Bluetooth* speaker are through industry-standard *Bluetooth* A2DP and 3.5mm stereo audio cable.

Does the SoundLink® Color *Bluetooth* speaker support Wi-Fi® or WiDi®?

No. The SoundLink® Color *Bluetooth* speaker's wireless connection is *Bluetooth* only.

What is the range of the SoundLink® Color *Bluetooth* speaker's *Bluetooth* performance?

The SoundLink® Color *Bluetooth* speaker's *Bluetooth* link is capable of stable operation at up to 30 feet (10 meters). Performance can be affected by obstacles such as walls or metal, interference from Wi-Fi or other wireless devices, and device manufacturers' *Bluetooth* implementations.

Can the SoundLink® Color *Bluetooth* speaker be used to provide audio for video, such as watching a movie on a tablet?

Yes. However, the quality of the experience – specifically, synchronization between audio and video – can be influenced by the implementation of *Bluetooth* on the device, and the best performance will occur when wireless interference is minimized by keeping the SoundLink® Color *Bluetooth* speaker and the device in close proximity (less than 6 feet /2 meters) with no objects between them. Use of a Wi-Fi® network in the area may also affect performance.

What purpose do the voice prompts on the SoundLink® Color *Bluetooth* speaker serve?

The voice prompts serve two key purposes. First, they provide guidance during the *Bluetooth* pairing and connection process so the customer understands how it works. Second, they identify the connected source devices by name, simplifying usage with more than one source device.

In what languages are the voice prompts available?

The voice prompts on the SoundLink® Color *Bluetooth* speaker are available in multiple languages, with additional languages under development. New languages can be added to your SoundLink® Color via software update. Check updates.bose.com/SoundLinkColor for the latest list of languages.

Is it possible to disable voice prompts on the SoundLink® Color Bluetooth® speaker?

Yes. Voice prompts can be disabled by simultaneously pressing the “+” (volume up) and “-” (volume down) buttons. We recommend leaving voice prompts enabled because of the additional functionality they provide.

How many devices can pair with the SoundLink® Color Bluetooth speaker at once? What happens if I have several Bluetooth enabled devices in my house?

The SoundLink® Color Bluetooth speaker keeps track of the last eight devices to have paired and connected with it, dropping the least recently used when a new one is paired.

When in Bluetooth mode, the SoundLink® Color Bluetooth speaker searches for and connects to the two most recently connected active Bluetooth enabled devices. It will only receive audio from one device at a time. When the first device stops playing, the other can start.

If you wish to connect to a previously paired device other than the one(s) already connected, press the Bluetooth button. Press once to identify the currently connected devices; press again (within three seconds) to search through other recently connected devices on the pairing list. Continue pressing the Bluetooth button until you hear the device you want. If you wish to connect to a new device, press the Bluetooth button until you hear “Ready to Pair” and the Bluetooth indicator light turns blue.

Note that if voice prompts have been disabled, the Bluetooth button will behave differently; one press will make the SoundLink® Color Bluetooth speaker ready to pair.

What happens when my phone is streaming music to the SoundLink® Color Bluetooth speaker and a call comes in?

When a call comes in, the audio on the SoundLink® Color Bluetooth speaker will pause, and the call will come in through the phone itself. When the call is terminated, music playback will resume. Some details of this experience will vary depending on the implementation by the phone manufacturer.

What is the purpose of the micro-B USB port on the back of the SoundLink® Color Bluetooth speaker?

The SoundLink® Color Bluetooth speaker uses a micro-B USB cable for charging and for possible future software updates that may be necessary. It does not receive audio through this interface.

What is the battery performance of the SoundLink® Color Bluetooth speaker?

Battery performance varies with the content played and volume at which it is played. In typical usage, the SoundLink® Color Bluetooth speaker battery lasts up to 8 hours.

What charging options are available for the SoundLink® Color *Bluetooth*® speaker?

The SoundLink® Color *Bluetooth* speaker comes with a small wall charger that can be plugged into the back of the speaker.

Because the SoundLink® Color employs a standard micro-B USB charging interface, it can receive power from nearly any USB power source. For best results, use a power source that can supply at least one amp of current, and use the included USB cable.

Please note that some power sources may charge the SoundLink® Color much more slowly than the included wall charger, and may not be able to keep up with the power consumed while the speaker is operating.

How long does it take to charge the SoundLink® Color *Bluetooth* speaker's battery?

While not playing music, much of the SoundLink® Color *Bluetooth* speaker battery's charge can be recovered in three hours when using the included charger. Charging from alternate USB power sources or when playing music may take longer.

Is the SoundLink® Color *Bluetooth* speaker compatible with the Bose® SoundDock® and SoundLink® car charger or the SoundLink® Mini car charger?

No. However, the SoundLink® Color *Bluetooth* speaker uses a standard micro-B USB interface for charging, so it can receive power from nearly any USB power source. For best results, use a power source that can supply at least one amp of current, and use the included USB cable.

Is the SoundLink® Color *Bluetooth* speaker battery user-replaceable?

No. The battery in the SoundLink® Color *Bluetooth* speaker is designed to provide many years of service without noticeable degradation in performance.

How much does the SoundLink® Color *Bluetooth* speaker weigh?

The SoundLink® Color *Bluetooth* speaker weighs 1.25 pounds/0.57 kilograms. For reference, this is close to the weight of most tablet computers and slightly less than the weight of the SoundLink® Mini *Bluetooth* speaker.

What accessories are available for the SoundLink® Color *Bluetooth* speaker?

None.

Does the SoundLink® Color *Bluetooth* speaker feature a speakerphone?

No. We believe most users will use this product for out-loud music listening, so we have optimized it for that use.

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