

THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED PRODUCT WARRANTY

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

A. Labor:	For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.			
B. Parts:	For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.			
C. Territory			nly valid within the United States, excluding territories.	
D. Exceptions:	Exception	s or limitation	ns to the preceding labor and parts warranty coverage on selected Products are as follows:	
Storage Products PRODUCT MODE	='		LIMITED WARRANTY COVERAGE PERIOD	
DSR Recorder/I	Plaver	• Labor	One (1) year	
(Including MD S		• Parts	One (1) year, except a) VTR Drum assembly, which is warranted for ninety (90) days, and b) DSR-85 VTR Drum Assembly, which is warranted for 1500 Drum rotation hours or ninety (90) days, whichever occurs first.	
DNW Recorder	/Player	• Parts	One (1) year, except hybrid Hard Disk Drive which is warranty for five (5) years.	
DVW Recorder/Player		• Parts	One (1) year, except DVW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours, and if operating hours exceeds 1,000 then credit towards replacement prorated as follows:	
			Credit = Current Assy Price x (1,500 Hours -Actual Head Usage Hours) 500 Hours	
MSW Recorder/Player P		• Parts	One (1) year, except MSW Rotary Upper Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:	
			Credit = Current Assy Price x (1,500 Hours - Actual Head Usage Hours) 500 Hours	
HDW/BVW/PVW/UVW Recorder/Player		• Parts	One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 500 hours and if operating hours exceeds 500 then, credit towards replacement prorated as follows:	
			Credit = Current Assy Price x (1,500 Hours - Actual Head Usage Hours) 1,000 Hours	
3		• Labor • Parts	One (1) year One (1) year, except the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P200 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor.	
• PDW-F Recorder/Player (HD Version) • Labor • Parts			Two (2) years Two (2) years Product warranty inclusions: Priority Depot service. Periodic maintenance performed per manufacture specifications. Software support including priority telephone support. Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST (English language) or 8:30 A.M 5:00 P.M. EST (Spanish language) except Sony holidays.	
PDW-70MD,75 Recorder/Player (HD Version)		• Labor • Parts	Two (2) years Priority Depot service. Periodic maintenance performed per manufacture specifications. Software support including priority telephone support. Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST (English language) or 8:30 A.M 5:00 P.M. EST (Spanish language) except Sony holidays.	
SRW Recorder/	Player	• Labor • Parts	One (1) year One (1) year, except the Drum Assembly which is covered for 3,000 operating hours. Full credit towards replacement is provided for one (1) year or 1,500 hours whichever occurs first. Thereafter, credit towards replacement prorated as follows: Credit = Current Assy Price x (3,000 Hours (greater of Actual Head Usage Hours or 1,500))	
			1,500 Hours	

11/14/2008 1 of 6





J/JH Series Compact Player	• Parts	One (1) year, except the VTR Drum assembly, which is warranted for ninety (90) days
GY Series DTF Data Tape Drive	• Parts	One (1) year, except Upper Drum Assembly, which is warranted for 2,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards Upper Drum replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:
		Credit = Current Assy Price x (2,000 Hours -Actual Head Usage Hours) 1,000 Hours
CSM Library	• Labor	One (1) year on-site
SAIT (stand alone) and CSMADR Library Drives	• Labor • Parts	Three (3) years Three (3) years , exchange program included
MAV ServerSTAS-10/SIU-80 FlexSys	• Parts	One (1) year, except Hard Disk Drive, which is warranted for five (5) years.
VST/VSR/VSH Videostore	• Parts	One (1) year, except Hard Disk Drive, which is warranted for five (5) years.
HVR Series VTR	LaborParts	One (1) year with the exception of the drum assembly which is warranted for ninety (90) days
• DVO-1000MD	 Labor 	One (1) year
HDXchange System	• Labor	One (1) year
Camera Products		
PRODUCT MODEL SERIES	LIMITEI	D WARRANTY COVERAGE PERIOD
BVP/DXC Camera	• Labor • Parts	One (1) year One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.
• RCP-D50/D51	• Labor	One (1) year
DNW/DNV One-Piece	Labor	One (1) year
Camcorder and Dockable Recorder	• Parts	One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.
DSR Camcorder	• Labor • Parts	One (1) year One (1) year, except a.) VTR Drum assembly, which is warranted for ninety (90) days and b.) Camcorder CCD Prism Block Assembly, which is warranted for two (2) years.
BVW/BVV/DVW/ PVV/UVW/MSW One-Piece Camcorder and Dockable Recorder	• Labor • Parts	One (1) year One (1) year, except a.) Camcorder Camera CCD Prism Block, which is warranted for two (2) years, and b.) Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:
		Credit = Current Assy Price x (1,000 Hours - Actual Head Usage Hours) 500 Hours
HDC/F23/F35 Camera and HDW Camcorder	• Labor • Parts	One (1) year One (1) year, except a.) CCD Prism Block, which is warranted for two (2) years as follows: Full credit towards replacement during the first twelve (12) months. Thereafter, credit towards replacement prorated as follows: Credit = Current Assy Price x (Balance of Warranty Period Expressed in Months) 12 Months
		and b.) HDW Camcorder Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:
		Credit = Current Assy Price x (1,000 Hours -Actual Head Usage Hours) 500 Hours
CCB Series Camera EVI-300/400 Series FCB Series Color Camera Module	• Labor • Parts	Six (6) months Six (6) months
CCM, DFW, EVI-R, XCD Series Camera EVI-D/EVI-G Series Pan,	• Labor	One (1) year
Tilt, Zoom Color Camera		
XC Series Camera	• Labor • Parts	Three (3) years Three (3) years
	1	

11/14/2008 2 of 6





	1	
PDW Series Camera	 Labor 	One (1) year
SD & HD422 Versions	 Parts 	One (1) year except a) CCD Block which is warranted for two (2) years and b) the Optical Drive
		System which consists of the BRD-P1, BRD-P2, BRD-P100 assemblies, optical laser block, loader and
DDWLEG : G		seek motor which are warranted for seven (7) years parts & labor.
PDW-F Series Camera One of the series Camera One of	• Labor	Two (2) years
(HD Version)	• Parts	Two (2) years Product warranty inclusions:
		Priority Depot service. Periodic maintenance performed per manufacture specifications.
		Software support including priority telephone support. This could be a support of the supp
		• Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST (English language) or 8:30 A.M 5:00 P.M. EST (Spanish language) except Sony holidays.
- IIVD Ci C	- T -1	One (1) year
HVR Series Camcorder	• Labor	One (1) year with the exception of the drum assembly which is warranted for ninety (90) days.
DDC 200 DDC 11700	• Parts	One (1) year with the exception of the druin assembly which is warranted for innerty (90) days.
• BRC-300, BRC-H700	• Labor	One (1) year One (1) year, except the CCD Block which is warranted for two (2) years.
**************************************	• Parts	
• HDVF-20A,F700A,F9900	• Labor	One (1) year
HDVF-C30W,700W,		
730W		
• PMW-EX1, EX3	• Labor	One (1) year
Display Products		
PRODUCT MODEL SERIES	LIMITEL	O WADDANITY COVED A CE DEDIOD
FRODUCT MODEL SERIES	LIMITEL	O WARRANTY COVERAGE PERIOD
• DEM EWD C	A I -1	Two (2) years
PFM, FWD Series Professional Plasma, KLH	• Labor • Parts	Two (2) years which is warranted against defect for one (1) year. Normal wear
and LCD Displays (26"	• Parts	(decreased brightness) and image retention (permanent imprint of stationary images on the plasma
and larger)		display) are not covered.
• FWD-S42H/S47H Series,	• Labor	Three (3) years
GXD-L52H Series	• Parts	Three (3) years
	• Labor	Two (2) years
BVM,BVMD,PVM, PVM/MD,RVP,VPH,		Two (2) years Two (2) years
PGM, LMD181MD series,	• Parts	1 wo (2) years
Monitor/Projector/		
DSC-1024HD		
BVM-A Series	• Labor	Two (2) years
5 BVW A Series	• Parts	Two (2) years with the exception of the CRT which is warranted for one (1) year.
VPL-C/D/E/F/P Series	Labor	Three (3) years except units purchased before March 2005 which were warranted for two (2) years.
Front Projector Products	• Parts	Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty
11011111030001111044010	- Turts	period and (b) units purchased before March 2005 which were warranted for two (2) years with the
		exception of the LMP series projector lamp which was warranted for ninety (90) days (c) the optical block
		assembly is covered for three (3) years or 2500 hours, whichever occurs first for units purchased between
		April 2005 to May 2008.
		OTS Loaner Unit: Available during 1 st year after product purchase.
		* FOR IMPORTANT ADDITIONAL TERMS CONDITIONS AND ADDITIONS ADDITIONS
		* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS
		PROGRAM, PLEASE VISIT <u>WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS</u>
• VPL-VW100/P	• Labor	Three (3) years
	• Parts	Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty
		period
• LMD-150,170W, 210,	• Labor	Five (5) years.
230W, 230W/2 320W,	• Parts	Five (5) years.
MEUWX1		
• LMD-152,171W,172W,	• Labor	Three (3) years
212,232W,322W,1750W,	• Parts	Three (3) years
2050W,2450W,4250W		
9050		
• LMD-1420MD,1950MD,		
2140MD series, 2450MD,		
MEUWX2		
• SRX-R105,110, SRX-	• Labor	One (1) year on-site.
S105,110	• Parts	One (1) year, except the LKR-X100 series projector lamp which is warranted for 90 days or 200 hours
• LKRI-001,002,003,004	1	whichever occurs first.
• LKR-LZ115, 117, 119,		

11/14/2008 3 of 6





any nace a line in		
SRX-R200 Series Digital	• Labor	Two (2) years on-site
Cinema Systems and	• Parts	Two (2) years, except the LKR-X series projector lamps which are warranted from non ignition or rupture as follows:
Projectors • LKR-LZ111C, 114C,		2.0 kW- 2400 hours
116C		3.0 kW- 1000 hours
1100		4.2 kW- 500 hours
LMT Series Media Block	• Labor	Two (2) years on-site
- Emil Beiles Media Biock	• Parts	Two (2) years
• VSP-NS7	Labor	Two (2) years
voi 1.6,	• Parts	Two (2) years
Printer Products		
PRODUCT MODEL SERIES	LIMITEI	O WARRANTY COVERAGE PERIOD
UP Series Printer	• Parts	One (1) year, except a.) Thermal Head, which is warranted for ninety (90) days
• UP, UP-C series, UP-D	• Labor	One (1) year
series, UP-D75MD, UP- D74XRD	• Parts	One (1) year, except a.) Thermal Head, which is warranted for ninety (90) days, and b.) UP-D70, UP-D75, UP-D75MD, UP-D74XRD, UP-DR series and UP-CR series printer Thermal Head which is warranted for one (1) year or 10,000 prints, whichever occurs first.
UP-D "MD" suffix	• Labor	One (1) year
Printers, UP-D72XR	Lauti	(1) 1001
UPX ID Printer System	• Labor	One (1) year
UPD-77MD	Labor	Product warranty inclusion: One (1) year advanced product exchange.
• OI B-77WID		Troduct warranty inclusion. One (1) year advanced product exchange.
		* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <u>WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</u>
UPD-F500 Digital Film	• Labor	One (1) year
Imager, UPD-F550, UPD- F750 Dual Tray Film Imager	• Parts	One (1) with exception of thermal head which is warranted for 3yrs or 50K prints, whichever comes first
• UPD-F500/M1		Product warranty inclusion: Four (4) years advanced product exchange.
FilmStation		() ,
		* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <u>WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</u>
• UPD-F500/M2 FilmStation		Product warranty inclusion: Five (5) years advanced product exchange.
		* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <u>WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</u>
UPA-PC Series and UPA-	• Labor	One (1) year
PSPAC Picture Station		
Digital Photo Finishing		
System		
• UP-970AD, 990AD	• Labor	One (1) year
Other Products		
PRODUCT MODEL SERIES	LIMITEI	D WARRANTY COVERAGE PERIOD
DMX-R100 Digital Audio Mixer	• Labor	One (1) year
Wired Microphone	• Labor	One (1) year
ES-7 / ES-3 Edit Station	Parts	One (1) year, except ES-7 Hard Disk Drive, which is warranted for five (5) years.
ES 7 / ES 5 Edit Station	- 1 11113	() j,
DMW Series XPRI Editor	• Parts	One (1) year, except DMW-ST001/2 and OS Hard Disk Drive warranted for three (3) years.
LLC Learning Systems	• Labor	Two (2) years
ي	• Parts	Two (2) years, except LL Control Console circuit boards, which are warranted for three (3) years.
PCS-1/11/ TL30/TL50/ G50/70 Series/PCS-HG90 Videoconference Systems	• Labor	One (1) year
FIU-710 Fingerprint ID	• Parts	One (1) year on hardware only
• FIU-/10 Fingerprint ID Unit	• Parts	One (1) year on natuwate only
FIUK-100 USB Serial		
Cable		
Cuoic	ı	

11/14/2008 4 of 6



BROADCAST AND BUSINESS SOLUTIONS COMPANY

• MVS-8000A, MVS- 8000G, DVS-9000	LaborParts	Two (2) years Two (2) years Product warranty inclusions: Next business day on-site priority response. Periodic maintenance performed per manufacturer's specifications.
		 Software support including priority telephone support. Toll-free telephone technical support 24/7/365 (English language only)
• DFS-800	• Labor	One (1) year

11/14/2008 5 of 6



THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED PRODUCT WARRANTY

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

The limited warranty stated on this card is subject to all of the following terms and conditions.

TERMS AND CONDITIONS

- 1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE: If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate. No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.
- 2. EXCLUSIVE REMEDY: ACCEPTANCE: Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.
- 3. EXCEPTIONS TO LIMITED WARRANTY: Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use: negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

4. CUSTOMER DATA

Customer shall be solely responsible for maintaining backup data necessary to replace Customer data lost or damaged from any cause.

- **5. PROOF OF PURCHASE:** The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.
- **6. PRODUCT REGISTRATION:** Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.

DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.

LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

For further information and the name of the nearest authorized Sony service facility contact:

United States of America Sony Electronics Inc. Broadcast and Business Solutions Company Customer and Engineering Services 1 Sony Drive Park Ridge, New Jersey 07656 (201) 930-1000 Latin America (Excluding Mexico and Brazil)
Sony Electronics Inc.
Broadcast and Professional Latin America Division
Customer and Engineering Services
5201 Blue Lagoon Drive, Suite 400
Miami, Florida 33126
(305) 260-4098

11/14/2008 6 of 6