



Neutrik Manufacturer Warranty

WARRANTY:

THE FOLLOWING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND THERE ARE NO OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, WITH RESPECT TO ANY PRODUCTS OR SERVICES SOLD HEREUNDER, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER MATTER.

A. NEUTRIK® USA, Inc. warrants that products sold will be free from defects in material and workmanship which appear within 180 days of the date of shipment by NEUTRIK® USA, Inc.

B. Limitation of Remedy: NEUTRIK® USA, Inc. limits its obligation to repair or replace, at its option, products which are proven to be defective. The warranties and remedies set forth herein do not apply to products or parts thereof which may have been subjected to issue (including inadequate maintenance), improper storage, or incorrect installation or service not performed by NEUTRIK® USA, Inc.

C. Limitation of Liability:

(1) NEUTRIK® USA, Inc. WILL NOT UNDER ANY CIRCUMSTANCES, WHETHER AS A RESULT OF A BREACH OF CONTRACT, BREACH OF WARRANTY, OR TORT BE OTHERWISE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES including but not limited to, loss of profits or revenues, loss of use or damage to any associated equipment, cost of capital, cost of substitute products, facilities or services, downtime costs, or claims of buyer's customers.

(2) NEUTRIK® USA, Inc's LIABILITY ON ANY CLAIM OF ANY KIND FOR ANY LOSS OR DAMAGE ARISING OUT OF, RESULTING FROM, OR CONCERNING ANY ASPECT OF THE FURNISHING OF PRODUCTS LISTED IN OUR CATALOG SHALL NOT EXCEED THE PRICE OF THE SPECIFIC ORDER OR SHIPMENT WHICH GIVES RISE TO THE CLAIM

(3) NEUTRIK® USA, Inc. will not be subjected to any liability, whether in contract warranty, tort or otherwise, on any claim for loss or damage concerning products, parts, advice, assistance or service which NEUTRIK® USA, Inc. furnishes to buyer as a business courtesy.

CONTACT:

Parts Express

Ph: 1-800-338-0531 ext. 780

RETURN PROCESS:

Call Parts Express to obtain RA number. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express prepaid.