

## **ISP Technologies Returns and Refund Policy**

The unit, parts, and workmanship are fully guaranteed to be free of defects under normal use and service for a period of 3 years from the date of purchase. Any damage resulting from the misuse or the failure to follow the precautions and instructions will void the warranty. In the event that the unit needs to be repaired, please return the unit to ISP Technologies directly. Simply repack the unit, send a copy of the original receipt, a note stating the problem, and send it to: ISP Technologies, LLC, 5479 Perry Drive, Suite B, Waterford, MI 48329, Attention: Repair Department. All shipping charges must be fully prepaid. ISP will not be responsible for any damages incurred in shipping of any unit. Any claim will need to be settled with the shipping company. The warranty will be voided if the serial number has been tampered with in any way. The warranty card must also be filled out and returned in order to activate the warranty.