

# Fender Warranty Information

## I. FENDER® ELECTRIC INSTRUMENT LIMITED LIFETIME WARRANTY

Fender Musical Instruments Corporation warrants this Fender brand instrument to be free from defects in materials and workmanship for as long as it is owned by the original retail purchaser, except that pickups, switches, jacks, controls, all other electronic components, tuning machines, hardware, pickguards, plated surfaces, gig bags, cases and case hardware are warranted for a period of one (1) year from the date of original purchase. This warranty applies only to the original retail purchaser when this instrument is purchased from an Authorized Fender Dealer and is subject to the limitations set forth herein. **IMPORTANT: PLEASE RETAIN YOUR ORIGINAL SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE VALIDATING THIS LIMITED WARRANTY.**

Fender has established a network of independent Authorized Fender Service Centers for warranty service. The Fender Dealer from whom you purchased your instrument may also be authorized for warranty service and should be the first point of contact when service of any kind is required for your Fender instrument. To receive warranty service, return the complete instrument to an Authorized Fender Service Center, with your sales receipt as proof of purchase, during the applicable warranty period. Defective components that qualify for coverage under this warranty will be repaired or replaced (at Fender's discretion) without charge. Remedies beyond normal service repair of any Fender instrument require both an evaluation and confirmation of the defect and a direct recommendation to Fender from an Authorized Fender Service Center for alternative considerations.

All transportation, insurance and freight charges associated with warranty service and repairs on Fender instruments are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications. Initial standard setup and adjustment of the instrument and its components at the time of purchase are considered normal Dealer product preparation, and are not covered by this warranty.

### Limitations and exclusions

The following items are **not** covered by this warranty.

1. Fret wear, saddle wear, nut wear, strings and batteries.
2. Setups, adjustments or routine maintenance of any kind.
3. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-Fender-approved polishes.
4. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration.
5. Any damage to an instrument resulting from customization or modification.
6. Normal wear and tear on any part of the instrument, case or gig bag including jacks, controls, switches, plated surfaces, tuning machines, pickguards, zippers, clasps, handles, latches, case hardware etc.

7. All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature.
8. Any instrument, whose serial number is missing, altered or tampered with in any fashion.
9. Any instrument purchased from anyone other than an Authorized Fender® Dealer.
10. Instruments that have been serviced by unauthorized persons (any person other than a Fender Certified Technician at an Authorized Fender Service Center).

THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY FENDER WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

FMIC ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

\*This warranty applies only to Fender instruments manufactured after January 1, 1998 and purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized Fender Distributor for your country or region, and may vary from the above in terms and/or length.

EFFECTIVE DATE: JANUARY 1, 1998

FENDER MUSICAL INSTRUMENTS CORP.

8860 EAST CHAPARRAL ROAD - SUITE 100

SCOTTSDALE, ARIZONA 85250-2618 - USA

Phone: 480-596-9690

[www.fender.com](http://www.fender.com)

## II. FENDER® ACOUSTIC INSTRUMENT LIMITED LIFETIME WARRANTY

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Fender has established a network of independent Authorized Fender Service Centers for warranty service. The Fender Dealer from whom you purchased your instrument may also be authorized for warranty service and should be the first point of contact when service of any kind is required for your Fender instrument. To receive warranty service, return the complete instrument to an Authorized Fender Service Center, with your sales receipt as proof of purchase, during the applicable warranty period. Defective

components that qualify for coverage under this warranty will be repaired or replaced (at Fender's discretion) without charge. Remedies beyond normal service repair of any Fender instrument require both an evaluation and confirmation of the defect and a direct recommendation to Fender from an Authorized Fender Service Center for alternative considerations.

All transportation, insurance and freight charges associated with warranty service and repairs on Fender instruments are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications. Initial standard setup and adjustment of the instrument and its components at the time of purchase are considered normal Dealer product preparation, and are not covered by this warranty.

#### Limitations and exclusions

The following items are *not* covered by this warranty.

1. Fret wear, saddle wear, nut wear, strings and batteries.
2. Setups, adjustments or routine maintenance of any kind.
3. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-Fender-approved polishes.
4. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration.
5. Any damage to an instrument resulting from customization or modification.
6. Normal wear and tear on any part of the instrument, case or gig bag including jacks, controls, switches, plated surfaces, tuning machines, pickguards, zippers, clasps, handles, latches, case hardware etc.
7. All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature.
8. Any instrument, whose serial number is missing, altered or tampered with in any fashion.
9. Any instrument purchased from anyone other than an Authorized Fender® Dealer.
10. Instruments that have been serviced by unauthorized persons (any person other than a Fender Certified Technician at an Authorized Fender Service Center).

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EFFECTIVE DATE: JANUARY 1, 1998

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### **III. FENDER® ELECTRONIC PRODUCTS TRANSFERABLE 5-YEAR LIMITED WARRANTY**

Fender Musical Instruments Corporation warrants that the Fender product you have purchased shall be free of any defects in parts and workmanship if used under normal operating conditions for a period of five (5) years from the date of purchase or initial lease, except that footswitches, covers, speakers, rechargeable batteries, cabinets, handles and cabinet hardware are warranted for a period of one (1) year from date of purchase or initial lease and light bulbs, vacuum tubes, meters, cables and all other included accessory products are warranted for a period of ninety (90) days from date of purchase or initial lease. This warranty shall run to the original purchaser or lessee when purchased or leased from an Authorized Fender Dealer and any transferee of a retail purchaser.

**IMPORTANT: PLEASE RETAIN YOUR SALES RECEIPT OR LEASE, AS IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY. TO TRANSFER THE WARRANTY TO A SUBSEQUENT PURCHASER, YOU MUST ENDORSE THE SALE OF THE PRODUCT TO THE SUBSEQUENT PURCHASER ON THE FRONT OF THE SALES RECEIPT. TO TRANSFER THE WARRANTY OF A PREVIOUSLY LEASED PRODUCT TO A SUBSEQUENT PURCHASER, A COPY OF THE INITIAL LEASE MUST BE ATTACHED TO THE SALES RECEIPT. THIS LIMITED WARRANTY IS VOID WITHOUT SUCH ENDORSED SALES RECEIPT OR ATTACHED LEASE.**

Defective products that qualify for coverage under this warranty will be repaired or replaced, (at Fender's discretion) with a like or comparable product, without charge. To receive warranty service, return the complete product to an Authorized Fender Electronics Service Center, with proof of purchase, during the applicable warranty period. The Fender Dealer from whom you purchased your product may also be authorized for warranty service and should be the first point of contact when service is required. **TRANSPORTATION COSTS ARE NOT INCLUDED IN THIS LIMITED WARRANTY.** Any repair or service performed by any person or entity other than an Authorized Fender Electronics Service Center is not covered by this limited warranty. This limited warranty becomes void if the serial number on any product is defaced or removed, or the product has been damaged by alteration, misuse, accident, or neglect; or the product has been repaired or serviced by persons not authorized by Fender.

**THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY FENDER WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED.** Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

FMIC ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

\*This warranty applies only to products purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized Fender® Distributor for your country or region, and may vary from the above in terms and/or length.

EFFECTIVE DATE: September 1, 2001

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#### **IV. FENDER® AUDIO CABLE LIMITED LIFETIME WARRANTY**

Fender Musical Instruments Corporation warrants that the Fender cable you have purchased shall be free of any defects in material and workmanship for as long as it is owned by the original retail purchaser, subject to the limitations set forth herein. This warranty shall apply only to the original purchaser. PLEASE RETAIN YOUR SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY. THIS WARRANTY IS VOID WITHOUT SUCH PROOF OF PURCHASE.

Defective cables will be repaired or replaced without charge, at Fender's discretion, with a like or comparable cable by the Dealer if presented with proof of purchase to the Authorized Fender Dealer from whom the cable was purchased. Any repair or service performed by any person or entity other than FMIC is not covered by this limited warranty. Transportation costs are not included in this warranty.

This limited warranty is void if the product has been damaged by alteration, misuse, accident, or neglect; or the product has been repaired or serviced by persons not authorized by Fender. THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY FENDER WITH RESPECT TO THE PRODUCT AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

FMIC ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

\*This warranty applies only to products purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized Fender Distributor for your country or region, and may vary from the above in terms and/or length.

EFFECTIVE DATE: SEPTEMBER 1, 2001

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## V. FENDER® PICKUP 1-YEAR LIMITED WARRANTY

Fender Musical Instruments Corporation ("FMIC") warrants that the pickup or pickups you have purchased shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase, when purchased from an Authorized Fender Pickup Dealer. This warranty applies only to the original purchaser and is subject to the following terms, conditions and limitations.

IMPORTANT: PLEASE RETAIN YOUR ORIGINAL SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE VALIDATING YOUR LIMITED WARRANTY. THIS WARRANTY IS VOID WITHOUT SUCH PROOF OF PURCHASE.

### Limitations and Exclusions

The following items are **not** covered by this warranty:

1. Any damage that results from mishandling during installation. Note: We strongly suggest that to avoid damaging your new pickups, installation be performed by a Fender Certified Technician at an Authorized Fender Service Center.
2. Damage and deterioration that results from misuse, abuse, accidents, negligence, exposure to harmful changes in temperature or humidity and Acts of Nature.
3. Any damage to a pickup resulting from customization, modification or alteration.
4. Damage, corrosion or rusting of any plated or exposed metal surface.
5. Sound and tonal characteristics of any Fender pickup. (The perception of sound and tone is subjective and as such, is not covered by this limited warranty.)
6. Any pickup purchased from anyone other than an Authorized Fender Pickup Dealer.
7. Fender pickups that have been serviced by unauthorized persons (any person other than a Fender Certified Technician at an Authorized Fender Service Center).

To receive warranty service, return the product to the Authorized Fender Pickup Dealer from whom it was purchased, with your sales receipt establishing proof and date of purchase, during the applicable warranty period. Defective pickups that qualify for coverage under this warranty will be repaired or replaced by the Dealer, (at FMIC's discretion), with a like or comparable product, without charge. FMIC RESERVES THE RIGHT TO BE THE SOLE JUDGE AS TO THE MISUSE OR ABUSE OF THE PRODUCT.

ALL TRANSPORTATION INSURANCE AND FREIGHT CHARGES ASSOCIATED WITH RECEIVING WARRANTY SERVICE ON FENDER PICKUPS ARE THE RESPONSIBILITY OF THE PURCHASER AND ARE NOT INCLUDED IN THIS LIMITED WARRANTY.

THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY FMIC WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

FMIC ASSUMES NO LIABILITY FOR PROPERTY DAMAGE RESULTING FROM FAILURE OF THIS PRODUCT NOR ANY LOSS OF INCOME, SATISFACTION, OR DAMAGES ARISING FROM THE LOSS OF USE OF SAME DUE TO DEFECTS OR AVAILABILITY OF SAME DURING SERVICE.

NOTE: This warranty applies only to Fender pickups purchased and serviced within the U.S.A. and Canada. Warranties outside these countries are as defined by the authorized Fender Distributor for your country or region, and may vary from the above in terms and/or length.

EFFECTIVE DATE: JANUARY 1, 2007

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## VI. FENDER® GENUINE REPLACEMENT NECK AND BODY 1-YEAR LIMITED WARRANTY

Fender Musical Instruments Corporation warrants this Fender replacement neck/body to be free from defects in materials and workmanship for one (1) year from the date of purchase to the original retail purchaser, subject to the limitations set forth herein. This warranty is applicable only when the replacement neck/body is purchased from an authorized Fender dealer and requires the purchaser to supply a copy of the original proof of purchase (original sales receipt with his/her name indicated as the purchaser, thereon) at the time service is requested.

Repair service of defects covered by this warranty can be performed only at an Authorized Fender Service Center, as designated by FMIC. Remedies beyond normal service repair of any Fender replacement neck/body require both an evaluation of the defect and a direct recommendation from an Authorized Fender Service Center for alternative considerations. A network of authorized service centers has been established for warranty service. Your Authorized Fender Dealer may also be authorized for warranty service and should be the first point of contact when service of any kind is required for your Fender replacement neck/body.

All transportation, insurance and freight charges associated with warranty service and repairs on Fender guitars are the responsibility of the purchaser, as is any service initiated for the purpose of customizing adjustments beyond factory specifications. All setup and adjustment after installation is the responsibility of the consumer.

This replacement neck/body should be installed only on the matching model counterpart. Fender cannot guarantee the fit of the replacement neck/body, if it is not installed on such matching model counterpart. *Some modifications to either the replacement neck/body or the host neck/body may be necessary, to insure proper fit. Installation and modifications should be performed only by an experienced, qualified luthier. Improper installation or modification will void this warranty.*

### Limitations and Exclusions

The following items are not covered by this warranty:

1. Damage to the replacement neck/body or the host neck/body caused by improper installation, servicing or modification.
2. Normal wear and tear on any part of the replacement neck/body including worn frets, string nut, and finish.
3. Setups, adjustments or routine maintenance of any kind.
4. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-Fender® supplied polishes.
5. Any replacement neck/body purchased from anyone other than an authorized Fender dealer.
6. All other damage and deterioration due to normal usage, wear and tear, customization, modification, aging, accidents, neglect, abuse or Acts of Nature.
7. This warranty is rendered void if the finish on the replacement neck/body has been removed.
8. Chipped, cracked and/or otherwise damaged string nut resulting from improper filing and/or improper handling.

Should the host neck/body this replacement neck/body is installed on be covered under an FMIC Limited Lifetime Warranty, such warranty will remain in effect except as it pertains to the replacement neck/body. This one-year warranty applies to this replacement neck/body only. *Note: Complete instruments constructed entirely of Fender replacement parts are not covered by the Limited Lifetime Warranty that accompanies a Fender manufactured instrument.*

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Any warranties implied by law (including warranties of merchantability or fitness) are limited to the duration of this express limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion of limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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EFFECTIVE DATE: SEPTEMBER 1, 2001  
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All FMIC necks/bodies are designed to be used with Fender® strings. We cannot guarantee top performance of your neck/body if strings other than those manufactured and offered by Fender are used.

## **VII. FENDER® ACCESSORY 1-YEAR LIMITED WARRANTY**

Fender Musical Instruments Corporation warrants that the Fender accessory you have purchased shall be free of any defects in parts and workmanship if used under normal operating conditions for a period of one (1) year from the date of purchase, except that light bulbs, vacuum tubes, meters and batteries are warranted for a period of ninety (90) days from the date of purchase. This warranty shall apply only to the original purchaser.

**PLEASE RETAIN YOUR SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY. THIS WARRANTY IS VOID WITHOUT SUCH PROOF OF PURCHASE.**

Defective accessories will be repaired or replaced without charge, at Fender's discretion, with a like or comparable product by the Dealer if presented with proof of purchase to the Authorized Fender Dealer from whom the accessory was purchased. Any repair or service performed by any person or entity other than FMIC is not covered by this limited warranty. Transportation costs are not included in this warranty.

This limited warranty becomes void if the product has been damaged by alteration, misuse, accident, or neglect; or the product has been repaired or serviced by persons not authorized by Fender. **THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY FENDER WITH RESPECT TO THE PRODUCT AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED.** Any implied



warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

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