

## ESP LIMITED LIFETIME WARRANTY

NOTE: PLEASE CONTACT YOUR AUTHORIZED ESP DEALER REGARDING ALL WARRANTY CLAIMS.

Your new ESP instrument is warranted to be free of any defects in materials and workmanship if used under normal operating conditions for the life of the original retail purchaser, subject to the limitations described below. This warranty is non-transferable and applies only to the original purchaser when product is purchased as NEW from an Authorized ESP Dealer. Instruments sold as Factory Seconds do not carry a lifetime warranty, but are limited to a 90-day manufacturer's warranty. Electronic parts and guitar hardware are limited to a warranty period of one (1) year from date of purchase.

PLEASE NOTE: IN ORDER TO VALIDATE YOUR WARRANTY, YOU MUST RETURN YOUR WARRANTY REGISTRATION CARD WITHIN TEN (10) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE. PLEASE RETAIN YOUR SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE, AND IS REQUIRED FOR ALL WARRANTY SERVICE REQUESTS. THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND IS NOT TRANSFERRABLE.

If this ESP instrument malfunctions at any time as a result of faulty materials or workmanship, ESP will repair the defect(s) or replace the instrument, as it deems appropriate, at its sole discretion. In the event that original materials are no longer available, ESP reserves the right to use materials regularly utilized at the time of repair. If replacement of customer's instrument is deemed necessary by our staff, ESP will replace the instrument with one of the same or most similar style of a value not in excess of the original purchase price of customer's instrument. This limited lifetime warranty covers the cost of both labor and materials on any repair deemed necessary by our Warranty Department Representative for the lifetime of the original retail purchaser. In the unlikely event that the customer's instrument is destroyed, lost, or damaged beyond repair, while in the possession of ESP for warranty repair, ESP will replace that instrument with one of the same or most similar style of a value not in excess of the original purchase price of customer's instrument. Owner at owner's expense must carry any insurance covering the instrument, including but not limited to collector's value insurance. This Warranty is Subject to the following Limitations and Exclusions.

The following items are not covered by this warranty:

1. Any instrument whose serial number is missing, or has been altered or tampered with in any manner.
2. Any instrument whose warranty registration card has not been returned to ESP within 10 days of purchase.
3. Any instrument that has been modified after original shipment from ESP.
4. Any instrument whose warranty registration card has been altered or upon which false information has been given.
5. Any factory-installed electronics and hardware after a period of one (1) year following the original date of purchase.
6. Any instrument that was NOT purchased from an Authorized ESP dealer, or upon which any unauthorized repair or service has been performed.
7. The cost of an initial setup and regular maintenance of your new instrument, including neck/truss rod adjustments, string changes, action adjustment, and intonation.
8. Normal wear and tear on any serviceable part of the instrument including electronic controls and switches, jacks, worn frets, plated surfaces, tuning machines, string replacement, scratches in pickguards or plastic parts, saddles and nuts; normal paint wear and tear including damages, discoloration, and paint shrinkage of the instrument finish for any reason.
9. Defects in finishes such as cracks, splitting, or warping of wood due to changes in temperature or humidity, exposure to sun, fire, moisture, body salts and acids, other

chemicals or non-industry approved polishes.

10. Instruments that have been subjected to extreme humidity or temperature conditions.
11. Subjective issues such as tonal characteristics, grade and color of wood or finish.
12. Playability of an instrument whose "action", or string height, is lower than recommended standard "action" settings defined in the ESP owner's manual.
13. Case and case hardware wear and tear of any kind.
14. Shipping damages of any kind.
15. Freight charges to ESP or Authorized ESP Service center for customer owned goods.
16. All other defects, deterioration, and damage due to normal use, wear and tear, aging, misuse, neglect, improper operation, abuse, accident, theft, or acts of Nature.
17. Any and all charges if no problem is found at time of repair/inspection.
18. Any and all charges incurred from priority service requests (Rush Service) or priority shipping for replacement parts or return of customer's merchandise.

ESP assumes no liability neither for property damage resulting from failure of this product nor for any loss of income, satisfaction, or damages arising from the loss of use of same due to defects or availability of same during service.

**THE FOREGOING CONSTITUTES THE ONLY WARRANTY MADE BY ESP WITH RESPECT TO THE PRODUCTS AND IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED.**

Any implied warranties, including without limitation, any implied warranties of merchantability or fitness for any particular purpose, imposed under state law are limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not be applicable to you.

**ESP SHALL NOT BE HELD LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL, OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF ESP OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND ESP SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.**

#### How to Obtain Warranty Service

If you experience any malfunction that is covered under ESP's Limited Lifetime Warranty, you should notify the ESP Dealer where the instrument was purchased. If this Dealer is not available, please contact your nearest ESP Dealer. The Dealer must ship the instrument, freight and insurance pre-paid, to ESP or to the nearest Authorized ESP Service Center.

**PLEASE NOTE: Owner carrying Original Purchaser's Limited Lifetime Warranty is responsible for all freight & insurance costs to ship instrument to ESP or nearest Authorized ESP Service Center. Dealer must contact ESP for information and authorization to return any ESP product.**

No instrument may be returned to ESP without such prior Authorization.

**PLEASE NOTE: If Return Authorization # (RA#) is not clearly marked on packages being returned to ESP, they WILL BE REFUSED! Only Authorized ESP Service Centers may perform warranty service and any service performed by unauthorized persons will void this warranty. ESP shall not be held liable for any and all defects or damage caused by services performed by unauthorized persons. ALL instruments returned to ESP must include a complete written description of the malfunction of the instrument. After returned instrument is inspected upon its arrival, ESP or the Authorized ESP Service Center will advise the Dealer or Owner of the approximate date of completion. The repaired instrument or part will be returned**

to the Dealer or Owner freight and insurance prepaid. No representative or other person is authorized to assume for ESP any liability except as stated in this warranty. This warranty gives you specific rights, which vary from state to state.

PLEASE NOTE: ESP does not offer repair service of any kind other than warranty repair service. If your guitar needs any service or maintenance that is not covered under warranty, it should be taken to any qualified professional.

For more information:

Write: ESP Guitars Warranty Service Center  
10903 Vanowen St. Unit A  
North Hollywood, CA 91605  
Call: 1-800-423-8388

Thank you for purchasing this ESP Product – Your new instrument requires careful treatment and maintenance, so here are a few important DO'S and DON'T'S regarding its care:

- \* DO clean your guitar, strings, and hardware after each use, and after each string change.
- \* DO keep your instrument in its bag or case when not in use.
- \* DON'T expose your instrument to extreme or rapid changes of temperature or humidity.
- \* DON'T leave your instrument in a closed car or trunk on a hot or cold day (better yet – avoid leaving your instrument in a car or trunk, except for transportation.)
- \* DON'T leave your instrument near a heater or open window, or expose it to direct sunlight for extended periods of time.

For additional information please refer your Owner's Manual.