

Dean Limited Warranty

We at Dean Musical Instruments are pleased that you have chosen one of our fine quality instruments as your own.

We take pride in the quality of our instruments and we assure you that each Dean instrument is crafted with the highest components and workmanship. Each Dean instrument is warranted for your satisfaction and we ask that you take the time to read the warranty and to complete the owner's registration.

Please feel free to email us at with any comments or suggestions.

This warranty does not apply unless you provide a copy of your original sales receipt.

Warranty Time Period:

The warranty provided herein is for a period of five (5) years from the date of the original retail purchase.

Warranty Coverage:

Dean Musical Instruments are warranted to be free from defects in material and workmanship from the date of purchase to the original purchaser when purchased from an authorized Dean MI dealer. Dean Musical Instruments will repair or replace, at its option, any Dean instrument or part thereof which is found by Dean MI to be defective. Dean MI reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. Warranty service requires a copy of the original sales receipt to be presented at time of service request.

This Warranty Does Not Cover:

1. Any Instrument modified after original shipment from the Dean MI Factory.
2. Any Instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
3. Any instrument that has been damaged due to misuse, neglect or accident.
4. Any instrument that has been subjected to extreme humidity or temperature conditions.
5. The subjective issue of tonal characteristics.
6. Any instrument that has been serviced by unauthorized persons.
7. Shipping damages of any kind.
8. Normal wear and tear (i.e; worn frets, worn machine heads, worn plating, string replacement, scratched pickguards, damage from accessories (straps, etc.), or damages to or discoloration of the instrument finish for any reason).
9. Freight charges to and from the factory or authorized dealer for customer owned goods.
10. Claims by anyone other than the registered owner.

How To Obtain Warranty Service:

In the event of malfunction of your Dean instrument, you should notify your nearest Authorized Dean MI dealer. The dealer will contact Dean MI for information and authorization to return the instrument to the Dean MI Headquarters. The dealer or owner must ship the instrument, freight and insurance pre-paid. No instrument may be returned to Dean MI without prior return authorization. Service performed by unauthorized persons will void this warranty. When returning an instrument a copy of the sales receipt establishing proof and time of purchase must be sent with instrument.

Warranty Limitations and Disclaimers:

Dean Musical Instruments' sole and exclusive responsibility shall be as provided under this Warranty and, UNDER NO CIRCUMSTANCES, SHALL DEAN MI BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY IS YOUR EXCLUSIVE REMEDY AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED; ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No person, whether or not an agent, is authorized to make or assume any obligations other than those stated in this warranty. DEAN MI SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

To locate the closest Authorized Dean MI dealer, contact us using the info at the bottom of this page.

Register on the web at www.deanguitars.com

Thank you for choosing Dean and enjoy your new instrument!