

# To ensure registration of your new guitar, please complete the Warranty Registration form at www.deanguitars.com/registerwithus.php within 30 days of purchase.

Thank you for choosing a fine quality Dean Guitar. We take pride in the quality of our instruments and we assure you that each Dean instrument is crafted with the highest components and workmanship. Each Dean Guitar is warranted for your satisfaction. We ask that you take time to read the warranty and to complete the owner's registration. We welcome your comments and suggestions and hope you'll visit us often at **www.deanguitars.com**. Enjoy your new guitar!

### Warranty Coverage:

Dean Guitars are warranted to be free from defects in material and workmanship from the date of purchase to the original purchaser when purchased from an authorized Dean dealer. Dean will repair or replace, at its option, any Dean instrument or part thereof which is found by Dean to be defective. Dean reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. Warranty service requires a copy of the original sales receipt to be presented at time of service request.

#### This warranty does NOT cover:

- 1. Any Instrument modified after original shipment from the Dean Factory.
- Any Instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
- 3. Any instrument that has been damaged due to misuse, neglect or accident.
- 4. Any instrument that has been subjected to extreme humidity or temperature conditions.
- 5. The subjective issue of tonal characteristics.
- 6. Any instrument that has been serviced by unauthorized persons.
- 7. Shipping damages of any kind.
- 8. Normal wear and tear (i.e; worn frets, worn machine heads, worn plating, string replacement, scratched pickguards, damage from accessories (straps, etc.), or damages to or discoloration of the instrument finish for any reason).
- 9. Freight charges to and from the factory or authorized dealer for customer-owned goods.
- 10. Claims by anyone other than the registered owner.

#### **How to Obtain Warranty Service:**

In the event of malfunction of your Dean instrument, you should notify your nearest Authorized Dean dealer. The dealer will contact Dean for information and authorization to return the instrument to Dean Headquarters. The dealer or owner must ship the instrument freight and insurance pre-paid. No instrument may be returned to Dean without prior return authorization. Service performed by unauthorized persons will void this warranty. When returning an instrument a copy of the sales receipt establishing proof and time of purchase must be sent with instrument.

## **Warranty Limitations and Disclaimers:**

Dean Guitars' sole and exclusive responsibility shall be as provided under this Warranty and, UNDER NO CIRCUMSTANCES, SHALL DEAN BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY IS YOUR EXCLUSIVE REMEDY AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED; ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No person, whether or not an agent, is authorized to make or assume any obligations other than those stated in this warranty. DEAN SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

Dean Guitars
Warranty Department
4924 West Waters Avenue, Tampa, FL USA 33634

phone: 813-600-3920

Thank you for choosing Dean & enjoy your new instrument!

Be sure to keep your original sales receipt in a safe place.

The warranty provided herein is a limited lifetime warranty.