

Alvarez

LIMITED LIFETIME* WARRANTY

Effective January 1, 2008

Please keep your sales receipt in a safe place.

Congratulations on choosing this Alvarez for your new musical instrument. You have made a fine decision and will enjoy it for many years to come. Your Alvarez musical instrument is warranted without time limit (except Regent Series, which is for five [5] years) by LOUD Technologies to the original retail purchaser, provided the purchaser has not subsequently sold, leased or rented this instrument.

Your Alvarez musical instrument will be repaired or replaced at our option within the warranty period. If the instrument is discontinued and/or no longer in production, LOUD Technologies Inc. will replace the instrument with one of comparable value and/or specifications. A copy of the purchase receipt must be produced at the time that service is needed.

Warranty repairs will be made directly by LOUD Technologies Inc. or our appointed service representative. Such repairs will include labor and materials.

This warranty is void under the following conditions:

- 1) The instrument was not purchased from an authorized Alvarez dealer;
- 2) The serial number has been removed, altered or defaced;
- 3) The instrument has been subjected to misuse, neglect, modification, accident, or wear resulting from normal use.

Additionally, this warranty does not cover cracking of woods or finishes resulting from changes in climate or humidity.

If you feel that this instrument requires warranty service, please take it to an authorized Alvarez dealer for inspection. If the instrument must be returned to LOUD Technologies Inc., it must be accompanied by instructions from the dealer about needed repairs, and a Service Request Number from LOUD. Shipping charges to and from a dealer/service representative or LOUD Technologies are the responsibility of the purchaser.

To obtain a Service Request Number:

1. Call LOUD Technologies Technical Support at 800/898-3211, 7 AM to 5 PM Monday through Friday (Pacific Time) to get a Service Request Number. Products returned without a Service Request Number will be refused.
2. Pack the product in a suitable shipping carton. Also include the note from your dealer explaining the problem, a copy of the sales receipt with price and date showing, and your return street address (no P.O. boxes or route numbers, please!). If we cannot duplicate the problem or establish the starting date of your Limited Warranty, we may, at our option, charge for service time.
3. Ship the product in a suitable shipping carton, freight prepaid, to the authorized service center. The address of your closest authorized service center will be given to you by Technical Support.

IMPORTANT: Make sure that the Service Request Number is plainly written on the shipping carton.

There are no other warranties, expressed or implied, other than those stated in this warranty for Alvarez musical instruments.

* Regent Series guitars are warranted for five (5) years.