

## **AKG Limited Warranty**

### **Limited Warranty valid United States of America (\*) and Canada (\*\*):**

AKG Acoustics warrants AKG products against defects in material or workmanship for a period of two years from the date of original purchase, and agrees to repair or, at our option replace any defective unit without charge for either parts or labor. AKG grants a three-year warranty covering select products mainly studio microphones (see list of products above) against defects in material and workmanship. This warranty is valid for AKG products purchased and delivered within the United States (\*) / Canada (\*\*) for the original purchaser only. The purchaser's Bill of Sale will serve as proof of sale and warranty validity in the U.S. (\*) / Canada (\*\*). Shipment of defective items to AKG for repair will be at the customer's own risk and expense. AKG will assume the return shipping cost for all items repaired under warranty.

**IMPORTANT:** This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product, loss of parts, or connecting the product to any receptacle other than specified.

This warranty is void unless AKG Acoustics, U.S.'s service center(\*) / the authorized AKG Service Center of Canada (\*\*) performs the repair. No responsibility is assumed for any special, incidental or consequential damages caused by the consumer. However, the limitation of any right or remedy shall not be effective where law prohibits such.

### **General Return Procedures for US AKG Service**

\* SA# IS REQUIRED for AKG repair service. Please contact Hector Hernandez at (818) 920-3237 prior to sending out any repairs. Please be sure to attach the SA# on the outside of any repair you send in. This step will enable us to determine where your particular repair will need to be sent to insure that nothing gets lost.

\* RA# is also REQUIRED for AKG returns. Please contact John Allen at (818) 920-3276 prior to returning any AKG purchases. Please be sure to attach the RA# on the outside of any returns you send in. This step will insure that the return procedure is completed smoothly.

\* All AKG customer-owned products being returned for warranty service must include a copy of the customer's bill-of-sale. Warranty approvals will not be granted if an original receipt or copy of a receipt is not enclosed.

\* Please enclose a note explaining the symptom or difficulties observed with the product's performance. Also, include a contact name, the street address for return shipping and a daytime phone number should AKG need to contact you regarding your repair.